

Your Care in Our Hands

Practice Policies

The Practice has a number of policies to ensure that we provide the best possible care for our patients. All patient information is processed in line with the Data Protection Act 1998, and is treated with the strictest confidence.

Our Practice Publication Scheme outlines what information we have available to patients and how to access it in compliance with the Freedom of Information Act 2000. Please ask reception or see our practice portfolio, available in our waiting areas, for a copy of the scheme.

Feedback

We welcome feedback from patients; please contact us with your views, either in person, by post or by email using the practice contact details in this leaflet. We hope that you are happy with the service we provide; however, if you have a complaint please contact our receptionist, who will inform you of our complaints procedure.

Opening Hours

Mon 8.00am – 5.30pm

Tues, Wed, Thurs 9.00am – 5.30pm

Fri 9.00am – 1pm

Sat Implant clinic by appointment



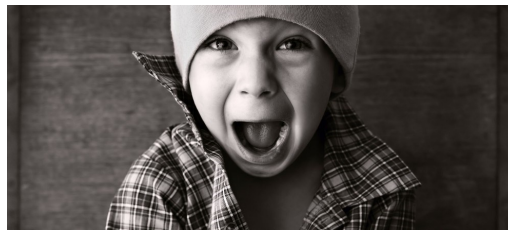
Please inform our practice staff if you have any communication support needs.

Find out more about

www.eynshamdentalcare.com

@eynshamdentalcare

#eynsham_dental_care



eynsham
dental care

Patient Information Leaflet



Eynsham Dental Care
4 Cassington Road, Eynsham
OX29 4LF

T: 01865 880047

E: info@eynshamdentalcare.com

About Us

Eynsham dental care is a friendly and intimate family run practice where we place utmost value on compassion and understanding for our patients, honesty and clarity when communicating, a dedication to preventing disease and commitment to provide the highest clinical standards.

We believe in an old fashioned personal customer service with a thoroughly modern approach to dental treatment and prevention of disease.

Services

We provide a comprehensive range of dental care including:

- Hygienist care
- Gum Disease management
- White Fillings
- Crowns, onlays, veneers
- Bridges and Dentures
- Root Canal Treatments
- Dental Implants
- X-Rays
- Cosmetic Dentistry

Please see our website or practice portfolio (in the waiting room) for further details.



Our Team

Robert Hughes BDS (Newcastle) 1998 GDC 74398

Cathy McClelland BDS (QUB) 1998 MSc (Hons)
2010 (Birmingham) GDC - 74615

Kieran Ings BDS (Cardiff) 2001 MFDS RCS (2006)
GDC 79939

Dr Jens Wille DMD (Regensburg) 2005 GDC
100884

Elizabeth McDermott (Hygienist) 4247

New Patients

We provide private dental care for adults and NHS care for under 18s. Leaflets with information about our Pay as you Go fees or the Practice's Private Denplan Options on offer are available from reception and our website www.Eynshamdentalcare.com If you wish to register with this practice, please contact our team on 01865 880047.

Treatment options will be discussed and estimates provided.

Please provide 48 hours notice to cancel appointments or a fee may be chargeable.

Emergency Care

During surgery hours please give us a call on the number below and we will do our best to fit you in that day. We reserve time in our diary everyday for emergency care.

Weekend & Bank Holidays Call the surgery for details of our dentist who is on call at weekends and holidays for emergency dental treatment and advice between the hours of 9am and 5pm (call-out fee may apply to re-open surgery, free advice over telephone).

Denplan Emergency Helpline

(UK) 0880 844 999 (Worldwide) +44 1962 844 999

For Denplan Patients who are away from home and unable to access emergency treatment or advice from us can access the Denplan Helpline

NHS patients

Children under the age of 18 who attend our practice should call the surgery during opening hours and 111 at weekends and bank holidays.

For severe emergencies outside these times please seek advice from your local Accident and Emergency Centre.

Large Carpark

Ground Floor Surgeries

Comprehensive Range of Treatments

Experienced Clinicians